**FOI 5412**

**Q1: Number of total Physical staff assaults for the following periods:**

**• 1st January 2017 - 31st December 2017 - 89**

**• 1st January 2018- 31st December 2018 - 147**

**• 1st January 2019 - 31st December 2019 - 129**

**• 1st January 2020- 31st December 2020 - 185**

**• 1st January 2021 - 31st December 2021 - 147**

**Q2: Number of staff Physical assaults by department for the following periods:**

**• 1st January 2017 - 31st December 2017**

**• 1st January 2018- 31st December 2018**

**• 1st January 2019 - 31st December 2019**

**• 1st January 2020- 31st December 2020**

**• 1st January 2021 - 31st December 2021**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|   | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
| Bed Management | 0 | 0 | 1 | 0 | 0 | 1 |
| Cairns Ward | 4 | 1 | 15 | 32 | 30 | 82 |
| Caton Ward | 7 | 15 | 25 | 0 | 0 | 47 |
| Chavasse Ward | 27 | 25 | 7 | 19 | 41 | 119 |
| Dott Ward | 8 | 13 | 11 | 23 | 14 | 69 |
| Horsley - ITU | 13 | 6 | 25 | 13 | 15 | 72 |
| Horsley - HDU | 5 | 2 | 3 | 3 | 0 | 13 |
| Jefferson Ward | 1 | 0 | 0 | 0 | 0 | 1 |
| Lipton Ward | 4 | 13 | 7 | 19 | 7 | 50 |
| Mersey Care  | 0 | 0 | 0 | 0 | 1 | 1 |
| Neuroradiology | 0 | 0 | 0 | 1 | 0 | 1 |
| Outpatient Dept | 0 | 0 | 0 | 3 | 0 | 3 |
| Rehab Network (CMRN) | 0 | 2 | 0 | 1 | 1 | 4 |
| Sherrington Ward | 5 | 20 | 3 | 11 | 7 | 46 |
| Sid Watkins Building | 1 | 2 | 1 | 4 | 0 | 8 |
| Theatre | 0 | 0 | 3 | 2 | 0 | 5 |
| Walton Grounds | 0 | 0 | 1 | 0 | 1 | 2 |
| NRU | 14 | 48 | 27 | 54 | 30 | 173 |
| Total | 89 | 147 | 129 | 185 | 147 | 697 |

**Q3: Number of Violence and Aggression (including physical, verbal, sexual) incidents by department for the following periods:**

**• 1st January 2017 - 31st December 2017**

**• 1st January 2018- 31st December 2018**

**• 1st January 2019 - 31st December 2019**

**• 1st January 2020- 31st December 2020**

**• 1st January 2021 - 31st December 2021**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|   | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
| Bed Management | 0 | 0 | 1 | 1 | 0 | 2 |
| Cairns Ward | 14 | 1 | 23 | 33 | 37 | 108 |
| Caton Ward | 18 | 27 | 46 | 4 | 0 | 95 |
| Chavasse Ward | 29 | 27 | 9 | 24 | 52 | 141 |
| Community Specialist Team  | 0 | 0 | 0 | 1 | 1 | 2 |
| Divisional Management | 0 | 0 | 0 | 1 | 0 | 1 |
| Dott Ward | 12 | 21 | 21 | 35 | 17 | 106 |
| Horsley - ITU | 17 | 7 | 26 | 13 | 15 | 78 |
| Horsley - HDU | 6 | 2 | 4 | 3 | 0 | 15 |
| Jefferson Ward | 1 | 0 | 0 | 0 | 0 | 1 |
| Lipton Ward | 4 | 13 | 9 | 21 | 10 | 57 |
| Medical Records | 0 | 1 | 0 | 0 | 0 | 1 |
| Mersey Care  | 0 | 0 | 0 | 0 | 1 | 1 |
| Neuroradiology | 2 | 3 | 3 | 2 | 0 | 10 |
| Outpatient Dept | 7 | 4 | 4 | 7 | 2 | 24 |
| PAC | 0 | 1 | 4 | 0 | 0 | 5 |
| Pain Service | 1 | 1 | 0 | 0 | 0 | 2 |
| Patient Experiance team | 0 | 0 | 1 | 2 | 0 | 3 |
| Pharmacy | 0 | 0 | 1 | 0 | 0 | 1 |
| PMP | 1 | 1 | 0 | 0 | 0 | 2 |
| Rehab Network (CMRN) | 0 | 2 | 1 | 1 | 1 | 5 |
| Secretariat - Neurology  | 1 | 0 | 2 | 0 | 5 | 8 |
| Secretariat - Neurosurgery | 0 | 0 | 1 | 2 | 2 | 5 |
| Sherrington Ward | 14 | 32 | 12 | 16 | 8 | 82 |
| Sid Watkins Building | 3 | 4 | 6 | 9 | 3 | 25 |
| Specialist Nurses | 0 | 1 | 1 | 2 | 3 | 7 |
| Theatre | 0 | 0 | 3 | 2 | 0 | 5 |
| Therapies Department  | 1 | 0 | 0 | 0 | 0 | 1 |
| Walton Grounds | 0 | 2 | 2 | 0 | 1 | 5 |
| NRU | 25 | 49 | 38 | 73 | 75 | 260 |
| Total | 156 | 199 | 218 | 252 | 233 | 1058 |

**Q4: Number of Security incidents (i.e. theft, damage, fire etc) by type for the following periods:**

**• 1st January 2017 - 31st December 2017**

**• 1st January 2018- 31st December 2018**

**• 1st January 2019 - 31st December 2019**

**• 1st January 2020- 31st December 2020**

**• 1st January 2021 - 31st December 2021**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|   | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
| Alcohol found on premises  | 0 | 0 | 0 | 0 | 1 | 1 |
| Lost property | 0 | 0 | 0 | 0 | 1 | 1 |
| Other security issue | 19 | 8 | 15 | 17 | 41 | 100 |
| Requirement for Lockdown due to incident  | 0 | 0 | 0 | 1 | 0 | 1 |
| Accidental property damage/loss | 4 | 4 | 6 | 1 | 1 | 16 |
| Alcohol found in Patients Possession | 3 | 0 | 1 | 0 | 2 | 6 |
| Break in and entering  | 0 | 3 | 1 | 0 | 0 | 4 |
| ID badges / Keys not returned | 1 | 2 | 2 | 3 | 2 | 10 |
| Illicit Drugs discovered on Trust Premises | 4 | 1 | 0 | 1 | 0 | 6 |
| Illicit drugs found in Patients Possession | 1 | 3 | 2 | 1 | 3 | 10 |
| Inadequate Security Procedure | 2 | 2 | 4 | 0 | 1 | 9 |
| Intruders on site | 3 | 5 | 3 | 2 | 2 | 15 |
| Patient absconds | 13 | 37 | 13 | 11 | 8 | 82 |
| Patient intoxicated with Alcohol | 0 | 2 | 0 | 0 | 0 | 2 |
| Patient intoxicated with illicit drugs | 0 | 3 | 0 | 1 | 0 | 4 |
| Petty Theft | 4 | 2 | 0 | 2 | 2 | 10 |
| Theft of vehicle | 1 | 0 | 0 | 0 | 1 | 2 |
| Theft/loss/damage (Organisational property) | 4 | 2 | 2 | 1 | 2 | 11 |
| Theft/loss/damage (Personal Property) | 6 | 15 | 5 | 3 | 5 | 34 |
| Windows / doors not secured | 5 | 2 | 2 | 1 | 2 | 12 |
| Vandalism damage to vehicle | 2 | 1 | 2 | 0 | 1 | 6 |
| Visitors carrying drugs on Trust premises | 2 | 1 | 0 | 0 | 0 | 3 |
| Total | 74 | 93 | 58 | 45 | 75 | 345 |

**Q5: Does the trust use in-house or contracted security services for security officers/guards? The Walton Centre NHS Foundation Trust uses contracted security services.**

**Q6: If contract security services used, when did the trust start using contracted services? (Month/year) ISS commenced Security Services on 31-03-2014.**

**Q7: If contacted security services are used for security officers/guards what companies have provided these services in the following periods?**

**• 1st January 2017 - 31st December 2017**

**• 1st January 2018- 31st December 2018**

**• 1st January 2019 - 31st December 2019**

**• 1st January 2020- 31st December 2020**

**• 1st January 2021 - 31st December 2021**

**ISS Security Services for all periods.**

**Q8: If in-house, what are the pay bands for the following roles?**

**• Security Manager/ Head of Security**

**• Local Security Management Specialist (LSMS) / Accredited Security Management Specialist (ASMS)**

**• Security Advisor roles**

**• Security Team Leaders/ Supervisors**

**• Security Officers**

**• Security Support Staff (i.e. Control room operators, receptionist, car park operatives) (only those directly working within security departments)**

**N/A**

**Q9: If contracted services are the pay and conditions associated with the contracted services aligned to Agenda for Change (AFC) pay and conditions?**

**No. The rate of pay for ISS Security staff is aligned to AFC rate of pay, however unsocial hours and weekend enhancements differ. ISS Terms and Conditions differ to that of AFC.**

**Q10: If Contracted services pay conditions are NOT aligned to Agenda for Changes (AFC) please confirm the hourly pay rates for the following roles:**

**• Security Advisor roles N/A**

**• Security Team Leaders/ Supervisors £11.85**

**• Security Officers £10.37**

**• Security Support Staff (i.e. Control Room Operators, Receptionist, Car Park Operatives) (only include those directly working within security departments/services) N/A**

**Q11: Please confirm the number of staff by position within the trust security team/staffing complement. (i.e. number supervisors, Officers/guards)**

**1 x Security Operations Manager 1 x Security Supervisor13 x Security Officers**

**Q12: What is the annual staff turnover by percentage in the trust security team/service (all roles)**

**2017 – 0%2018 – 0%2019 – 0%2020 – 0%2021 – 0%2022 – 21.42%**

**Q13: Does or has the trust ever used mechanical restraints for use on patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)? No**

**Q14: Does or has the trust ever used mechanical restraints for use on non-patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)? No**

**Q15: If yes, are these mechanical restraints used by the Trust Security Team? N/A**

**Q16: What staff groups are provided physical restraint training by department? (i.e Security, A&E, etc)**

**Registered nurses**

**HCA’s**

**Consultants**

**Physio Therapists**

**Occupational Therapists**

**Radiographers**

**Radiographic aides**

**Neurophysiology technicians**

**Neuropsychology**

**Operating Department Practitioners**

**Housekeepers**

**Admin working in clinical area’s**

**Q17: What training is provided to those staff groups who use physical restraint?**

**Conflict resolution & de-escalation, breakaway and restraint in line with national standards.**

**Q18: What is the name of the restraint training provider? In house ‘Personal Safety Trainer’**

**Q19: Does the trust delivery mandated conflict resolution training to all staff? No**

**Q20: Is the conflict resolution training provided by a contractor? No**

**Q21: If the conflict resolution training is provided by a contractor, please provide the contact company name. N/A**

**Q22: What is the Trust annual security budget? (Excluding cyber and IT) Please include contracted services, personnel, training, security systems-cctv, access control etc. £330, 712.00**